



CERTIFICATE

This is to certify that the
**Information Technology Service Management System of
BLS INTERNATIONAL SERVICES LIMITED**

**912, INDRA PRAKASH BUILDING 21, BARAKHAMBHA ROAD,
NEW DELHI - 110001, INDIA**

has been found to comply with

ISO/IEC 20000-1:2018

This certificate is applicable to the following scope:

**PROVISION OF E-GOVERNANCE SERVICES, FRONT LINE CITIZEN SERVICES
(PASSPORT, DRIVING LICENSE), VISA PROCESSING SERVICES AND
CONSULAR SERVICES.**

Certificate No :: I-ITSM202204009

Date of Initial Registration	30 April 2022
Certificate Expiry	29 April 2025
Recertification Due	29 April 2025



Authorized Signatory
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