

# Certificate of Registration

This is to certify that the  
Quality management — Customer satisfaction — Guidelines for complaints  
handling in organizations  
of

**BLS INTERNATIONAL SERVICES LIMITED**

at

**912, INDRA PRAKASH BUILDING, 21, BARAKHAMBA ROAD,  
NEW DELHI- 110001, INDIA**

has been independently assessed and is  
compliant with the requirements of:

**ISO 10002:2018**

For the following scope of activities:

**PROVISION OF OUTSOURCED VISA PROCESS SERVICES, PASSPORT PROCESSING, APOSTILLE,  
ATTESTATION SERVICES, CONSULAR SERVICES, DATA AND DOCUMENT MANAGEMENT SERVICES  
INCLUDING DATA CAPTURE, DATA PROCESSING AND MANAGED IT ENABLED SERVICES**

**Certificate Number: UQ - 2025120523**

Validity of this certificate can be verified at [www.ukcertifications.org.uk/verify](http://www.ukcertifications.org.uk/verify)

Date of Certification

5th December 2025

1<sup>st</sup> Surveillance Audit Due

4th December 2026

2<sup>nd</sup> Surveillance Audit Due

4th December 2027

Certificate Expiry

4th December 2028

  
Authorised Signatory

