


Website: Elets Magazine

Date: 30/01/2018


Heading: E-governance is the way forward for India: Shikhar Aggarwal, BLS International Services Limited

Link: <http://smartcity.eletsonline.com/e-governance-is-the-way-forward-for-india-shikhar-aggarwal-bls-international-services-limited/>



**E-governance is the way forward for India:
Shikhar Aggarwal, BLS International
Services Limited**

Published: January 30, 2018



India is currently a front runner in digitisation and technology-driven efficiency. Citizens are embracing technology at a much faster pace than ever before and transition to offer smart citizen services like birth/death certificate, electricity bill payment, etc. hosts countless benefits for the development of the country.

E-governance is the way forward for India and initiatives contributed in this direction facilitate not only a citizen centric government but also a transparent and reliable administration.

To ensure last mile delivery of such services the remaining gap needs to be bridged, there is also a need to educate people on the benefits of the digital world, creating a demand and help the ecosystem gain greater adoption and synergy.

We are hopeful that the upcoming budget would have initiatives to address the inherent structural challenges faced by governments and transform service delivery model into a more citizen centric and technologically advanced direct interface.

(Views expressed in this article are of Shikhar Aggarwal, Joint Managing Director and Additional Director, BLS International Services Limited)